

## STUDENT SATISFACTION

Below are sample student comments from the module feedback questionnaires, in response to the question: "*Please describe what you liked most about the module and why*". The complete set of questionnaires is available in the "Teaching Quality Assurance" office in the School of Computer Science, University of Birmingham.

### Computer Networks and Distributed Systems

#### 2010/2011

- "The lecturer. He is excellent"
- "The style of teaching"
- "Good explanations by Lecturer"
- "The lectures are very interesting and make me eager to listen. The lectures are with real-time examples so I am able to understand better"
- "The clear explanation by lecturer"
- "I like the topic and how it is taught"
- "It is clear and understandable. Interaction with students"
- "The interesting examples the lecturer made are great and helpful"
- "Very interesting!"
- "Handouts are useful and clear. Interactive lectures (professor-student"
- "Good lecturer, explains things well."
- "The lecture is interesting"
- "The lecturer explains very well. He tries to break it down so that you understand. I like his lectures"
- "Useful content and good lecturer"
- "Best lecturer"
- "The module id very useful and the teacher is very interesting"

### Distributed Systems

#### 2009/2010

- "Interesting topic"
- "The course content is precise and lecturer is very knowledgeable"
- "The lecturer is engaging and keeps us interested in the material"
- "The way which the lecturer describes the topics"
- "Engaging subject"
- "Interesting topic"

- “Lectures are very clear and useful to understand the difficult contents of the module. Interesting module”

## **Computer Networks**

### 2009/2010

- “No one can teach this module better!”
- “Best module!”
- “Lectures are interesting and relevant”
- “Although the module content is very difficult for me when I read the books, the lecturer made it easy to understand. Lecture notes are ordered and clear. Lectures are interesting and refreshing and not boring”
- “The lecturer is friendly and approachable. The content is well suited for novice to advanced student”
- “The lectures are very interesting, lecturer explains these lectures so well”
- “The course covers the vast subject of networking, the way it is going it marvellous”
- “The lecturer has a firm grip on the content of the module and presents it in a nice way”
- “Course is very nice and lecturer is also quite interesting and very helpful”
- “Lecturing style is engaging”
- “Detailed explanations and clarity”
- “The lectures are really interesting”
- “The topic is interesting and explained well”
- “Very worthwhile material”
- “The lecturer makes the lectures quite interesting and attractive and the exercise class is very useful”

### 2007/2008

- “The lecturer is excellent, it is the only module that I can’t even consider missing!!”
- “Very clear and upto date – it has broadened my understanding of Computer Networks”
- “The way the lecture is given”
- “The content is relevant and useful – it is well presented in an intelligent and interesting manner”
- “The Exercise class is very good and helpful”
- “I mostly like the fact that the arguments are explained in detail so that people who are interested in the module can get an important contribution to their knowledge”
- “Lecturer is enthusiastic and looks like he enjoys teaching the course”

- “The enthusiastic lecturer - the good content”
- “The lecturer makes Networking an interesting subject. He makes the class lively”

#### 2006/2007

- “Best module!”
- “One of the most interesting modules in the year. The lecturer knows how to give lectures”
- “The lecturer knows what he is talking about!”
- “The content of the module is interesting”
- “The module content is interesting – I am learning much”
- “Good use of examples to illustrate a point”
- “The animations help explanations”
- Content and the other things explained by the lecturer. I’ve gained a wide range of information about more than just Networking”
- “There are many practical examples”
- “Topic is very interesting – Example questions provided for us to go through are good revision questions”
- “The lecturer clearly understands his subject, bit of humour he uses can awaken the class and make the lecture lively”
- “Good notes”
- “The module as a whole is very well delivered and the lecturer makes it interesting and therefore making a good learning experience”

#### 2005/2006

- “Probably the only module this year that is worthwhile going to. Good examples given, not just theory”.
- “I enjoy the lectures. The professor has a good speaking and teaching style which keeps me interested. Lots of concrete math examples which make it easier to understand. Very good slides which are well formulated and easy to understand”.
- “The way the lectures are taught by the lecturer. Everything well explained”
- “The topics included in the module are interesting”
- “The modules are clear with good lecture notes – the handouts are all available online”
- The lectures are fairly easy to understand, probably due to the lecturer’s method of presentation”
- “Content is interesting, level and depth of information is just right. We know enough to understand concepts but not getting bogged down in details. Exercise class helpful.
- “The actual module content is interesting because the syllabus refers to real world problems and scenarios”
- “Good interaction with the students”

- “The lecturer for this module is excellent and clear in teaching”
- “The content is useful and the lecturer gives great presentations”
- “Interesting, knowledge-providing module. Furthermore, working on exercises makes it better”
- “Enthusiastic lecturer”
- “The material covered is very interesting and useful”
- “Interesting lecturer and content is useful”

#### 2004/2005

- “The material is interesting and clearly structured”
- “The animation in the lectures is very helpful and very effective. The lecture notes are also very good. The way of explaining things is also good. The lecturer is just excellent in everything”.
- “The module has full web support”
- “The clarity of the material provided and the simplicity and the breaking down in the handouts”
- “Clear, enjoyable lectures”
- “The lecturer is quite interesting to listen to and the actual subject is very interesting”
- “Interesting subject, learning a lot. Good lecturer, easy to listen to and has a good balance of complex topics and light-hearted comments”
- “Good lecturer”

#### 2003/2004

- “Interesting, taught well, exercise classes really good, excellent web support”
- “A good lecturer who complements the slides with drawn/worked examples”
- “Good lecture notes – lecturer explains most of the questions in the class”
- “Flexible teaching style”
- “Very relevant good subject matter, well constructed”
- “The exercise classes because they can cover all the knowledge during the lectures”
- “Good material, good lecturer”
- “The balance between lectures, exercises and support material is about right”
- “The networks are cool anyway and the lecturer is cool”
- “Lecturer is very good at simplifying work that otherwise would be confusing. Exercise classes are very useful. Very good idea for lecturer to give us a tour of the School’s computer network”
- “The lectures are really clear”

#### 2002/2003

- “The lecturer is certainly the best I ever had. He used clear and interesting examples to teach his material. Also he possesses the highest level of

knowledge on the subject ... and he has made this module the most interesting and the best module I have ever taken”

- “Lecturer easy to understand and very helpful.”
- “The lecturer manages to cover the material in a lively and engaging manner”
- “The lecture style is great.”
- “The notes are the best for any module”
- “The lecturer is good in explaining relevance of networks to real world applications + he is not afraid of explaining things outside the course that we don’t know”
- “Well structured. It takes you through the material in a logical order so it’s easier to grasp”

#### 2001/2002

- “It’s informative and the notes are pre-printed so that we can annotate them during the lectures – Why aren’t more modules like this??”
- “He is an enthusiastic lecturer – very practical and he makes sure we can apply the material”
- “Handouts are good and the web site for the module is very helpful”
- “Subject always covered thoroughly and clearly”
- “Positive atmosphere”
- “I enjoy the lectures as they are taught in a very interesting way. Information is delivered in a concise and clear way so I can go away and look over the work without worry”
- “Examples – when lecturer gives examples to explain what happens in a network, it is very useful to help my understanding”
- “Georgios’s lecturing style is clear and enjoyable – explains the notes in a manner that helps you to understand”
- “The lecturer always drew a picture to help you understand, all the handouts have been given at the beginning of the term”
- “Lecturer’s up beat teaching style”
- “Lecturer makes subject interesting”
- “Teacher tries best to be available to students. Teaching style is not boring. Makes networks as interesting as can be”
- “Its interesting, useful and easy to follow. The lecturer is clear and makes the Lecture both interesting and clear”

### **Computer Systems Architecture**

#### 2007/2008

- “Lecturer is enthusiastic about the module that he teaches and he tries to make the module interesting”
- “Module interesting and useful”

- “Interesting and completely different to most other modules. Useful lecture notes with many useful diagrams”
- “Notes are clear and useful. Course content is interesting”
- “Clear lectures and slides”

## **Introduction to Hardware Engineering**

### 2003/2004

- “The pace at which the lecturer goes through the material.”
- “It is interesting to fully understand how exactly a computer works internally, how actions taken place by the user are translated into machine code and then to voltages. Lectures are interesting and entertaining”
- “The lecturer makes the module interesting and fun”
- “Easy access to help when I need it”
- “The content is interesting and the lecturer makes things easy to understand”
- “I found most lectures as well as exercises very challenging. This provided a solid platform for me to motivate myself in order to overcome these obstacles”
- “The lecturer is light hearted, makes you feel comfortable”
- “I can see the relevance and the way it links to the other modules. The handouts are good!”
- “Good set of printed notes”
- “I find the subject interesting and the lecturer is quite entertaining”
- “I like the attitude of the lecturer to the subject. He is interesting and quite fun to listen to. I do learn a lot while he is teaching”
- “Quite interesting discussing hardware etc. lecturer is good, has a sense of humour, tries to make it interesting”
- “The teaching in lectures is clear and accessible”
- “Clear transparencies”
- “The handout packet was very useful because I can follow and take notes in the class. Exercise class is also very useful”

### 2002/2003

- “Lecturer explains examples until we understand – sometimes humorous”
- “Lots of questions to try”
- “Lectures are good and its good that the slides are available.”
- “The lecturer is quite friendly and the topics are clearly explained”
- “Clear explanations and useful examples of how things work. Dr Theodoropoulos gives the lectures an informal atmosphere by having an occasional joke which makes them that little bit more entertaining”
- “Well organised, good support. You know exactly what you should have in terms of notes and what you should have done in terms of exercises”
- “Entertaining lecturer – makes a subject that could be dry interesting”

- “Enthusiasm of the lecturer”

2001/2002

- “Covering interesting topics, lecturer clearly very enthusiastic about the subject, excellent web support”
- “Lecturer does explain things well. Lecturer listens to suggestions”
- “Well presented handouts provided at beginning of course make lectures easy to understand and make it possible to read ahead. Also can understand the lecture rather than frantically taking notes like in some other modules”
- “Lecturer responds to questions and explains things if people ask. Lecturer goes through examples on the board”
- “The content has fuelled my interest in this area of computing”
- “Interesting content, new subject to study that I have never done it before”
- “I like the content. Although difficult, I saw it as challenging and mostly interesting”
- “The lecture material was well complemented by in-depth yet not overly confusing support material in the hand outs. Lecturer is light hearted and tries to make material interesting, which when studied, is actually very helpful on other areas of the course”